

ADVANCE REGISTRATION DEADLINE: MARCH 25, 2010



EXPERT SPEAKERS INCLUDING

**PRESIDENT OF THE NATIONAL
ASSOCIATION OF INSURANCE
COMMISSIONERS**

**CHIEF JUDGE, UNITED STATES
BANKRUPTCY COURT**

**SEVERAL INSURANCE COMPANY
IN-HOUSE COUNSEL**

**CLAIMS MANAGERS AND
DIRECTORS**

**TOP INSURANCE COVERAGE
AND LITIGATION ATTORNEYS**

**NATIONAL COUNSEL FOR
MAJOR CARRIER**

**LEADING AUTHORS ON
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INSURANCE COVERAGE AND CLAIMS INSTITUTE

APRIL 14-16, 2010

**INTERCONTINENTAL
CHICAGO**

CHICAGO, ILLINOIS

REASONS TO ATTEND

- Stay up-to-date as coverage and claims issues evolve
- Gain new insights on the issues facing defense attorneys, coverage counsel, insurance carriers and policyholders today and in the near future
- Hear top insurance coverage and claims attorneys, claims professionals, in-house counsel and others discuss the effect of the "new" economy on a broad range of insurance coverage and claims topics
- Network nationally with peers and clients
- Earn 12.5 hours of CLE, including 1 hour of ethics credit

DRI DELIVERS RESOURCES TO BUILD YOUR PRACTICE



Whether you are a seasoned veteran or are new to the coverage and claims arena, DRI's Insurance Coverage and Claims Institute will increase your understanding of new and emerging issues to give you an edge. The speakers are drawn from top defense attorneys, in-house counsel, claims personnel, insurance regulators and judges to bring you new views and different perspectives on the latest coverage and claims issues. Attendees can also select from two different tracks to get an in-depth look at insurance bad faith claims or professional liability issues.



F. Lane Finch, Jr.
Program Chair



Lee Craig
Committee Chair



Keri Lynn Bush
Law Institute

Presented by DRI's
Insurance Law Committee

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What You Will Learn

- Current and emerging hot issues in coverage and claims
- How the economy is affecting insurance claims
- How state insurance commissioners are addressing the effects of the economy on insurance carriers
- Advanced "duty to defend" obligations, issues and litigation tactics from policyholder and carrier attorneys
- How to deal with insurance claims in bankruptcy court
- New trends in employment-related claims and coverage
- The pervasive effect of the Medicare Secondary Payor Act and how to deal with it



PROGRAM SCHEDULE

Wednesday, April 14, 2010

Boarding Pass Kiosk

Sponsored by **Burnham Brown PLC**

2:00 p.m. **Registration**

3:30 p.m. **The Landscape of Green Issues: Claims and Coverage Issues Today and Tomorrow**

The mantra “greening of America” is firmly entrenched on Main Street, and green legal issues are now weaving themselves into the fabric of our legal practices. This presentation gives you a good overview of our expanding green landscape. By its conclusion, you will have a basic understanding of the following: the LEED-certification program—its potential rewards and risks; how to issue-spot new or evolving legal issues and green claims—why “green” puts a new twist on old conventions; and new insurance products—emerging products and claims in green construction.

Kirsten Lowry Sommers, *Hurwitz & Fine PC*, Buffalo, New York

4:00 p.m. **The Environment and Related Issues**

Every year brings new environmental claims, and new claims bring new coverage issues. Learn about the trends in claims and coverage, including new issues surrounding mass torts, nanotechnology and resulting nanogarbage.

Rebecca L. Ross, *Troutman Sanders LLP*, Chicago, Illinois

4:30 p.m. **Chinese Drywall, Lead Paint and Poison Pills: Claims Emanating from China**

China’s manufacturing colossus has led to widespread product liability claims. Learn about potentially dangerous products reaching our shores, unique coverage issues and resulting litigation regarding everything from tires to toys.

Meryl R. Lieberman, *Traub Lieberman Straus and Shrewsberry LLP*, New York, New York

5:00 p.m. **Five Emerging Coverage Controversies**

Everyone wants to know the most significant issues that he or she will face tomorrow. This presentation will address five important, “hot” issues: claims for coverage of contractual disputes or other “business risks,” disputes between carriers providing coverage for the same loss under different types of coverage, equitable contribution claims, wasting limits policies and drop-down excess obligations from defaulted SIRs.

Michael M. Marick, *Meckler Bulger Tilson Marick & Pearson LLP*, Chicago, Illinois

5:30 p.m. **Adjourn**

6:00 p.m. **Networking Reception**

Sponsored by **Matson Driscoll & Damico**



COMMITTED TO
DIVERSITY

DIVERSITY AND INCLUSION IN DRI: A STATEMENT OF PRINCIPLE

DRI is the largest international membership organization of attorneys defending the interests of business and individuals in civil litigation. Diversity is a core value at DRI. Indeed, diversity is fundamental to the success of the organization, and we seek out and embrace the innumerable benefits and contributions that the perspectives, backgrounds, cultures, and life experiences a diverse membership provides. Inclusiveness is the chief means to increase the diversity of DRI’s membership and leadership positions. DRI’s members and potential leaders are often also members and leaders of other defense organizations. Accordingly, DRI encourages all national, state, and local defense organizations to promote diversity and inclusion in their membership and leadership.



DAY ONE—GENERAL SESSION**Thursday, April 15, 2010****Boarding Pass Kiosk***Sponsored by Burnham Brown PLC*7:15 a.m. **Registration**7:15 a.m. **Continental Breakfast***Sponsored by RGL Forensics*7:15 a.m. **First-Time Attendees Breakfast**8:15 a.m. **Welcome and Introduction****Keri Lynn Bush**, *Lewis Brisbois Bisgaard & Smith LLP*, Costa Mesa, California**Lee Craig**, *Butler Pappas Weihmuller Katz Craig LLP*, Tampa, Florida**F. Lane Finch, Jr.**, *Hand Arendall LLC*, Birmingham, Alabama8:25 a.m. **A View from the Insurance Regulator**

This session will give you a state insurance commissioner's view of the urgent issues facing the insurance industry. The presentation will include an inside look at the impact of proposed federal regulation of the insurance marketplace and what the National Association of Insurance Commissioners is doing about it. Commissioner Sevigny will focus on the State's role in ensuring insurer solvency and consumer protection and the desirability of federal tools where appropriate.

Roger A. Sevigny, *New Hampshire Insurance Department*, Concord, New Hampshire9:15 a.m. **Advanced Duty to Defend**

This point-counterpoint discussion will pit policyholder interests against insurer interests in a debate of nuanced and sophisticated rules and approaches involved in analyzing defense and coverage obligations when an insurer is defending a claim. These issues include choosing defense counsel, reasonable hourly rates, issues for policyholders with high SIRs or deductibles, when independent counsel of a policyholder's choice is warranted, coverage for counterclaims, allocation of defense

costs, litigation management guidelines, the tripartite relationship and the ability to pursue coverage issues while an underlying case is defended. The presentation will also offer possible solutions to defense attorneys who are stuck in the middle of these thorny issues.

Angela R. Elbert, *Neal Gerber & Eisenberg LLP*, Chicago, Illinois**Dawn M. Gonzalez**, *Litchfield Cavo LLP*, Chicago, Illinois10:00 a.m. **Refreshment Break***Sponsored by Jeff Kichaven, Mediator*10:15 a.m. **Contemporary Liability and Coverage Issues in Construction Litigation**

New construction starts are down, but litigation over construction is up. This program will analyze the current trends in construction claims and the availability of insurance coverage for a variety of construction-related claims.

Gerald "Jerry" H. Bren, *Foley & Mansfield PLLP*, Minneapolis, Minnesota11:10 a.m. **Dealing with Insurance Coverage and Claims in Bankruptcy**

With more businesses and some insurance companies in bankruptcy, today's insurance professionals and defense counsel need to understand how a bankruptcy filing impacts insurance claims and coverage. This program will begin with an explanation of how bankruptcy court proceedings differ from other civil court proceedings, covering the bankruptcy fundamentals that you need to know. The speaker will then analyze the most pressing issues impacting insurance coverage and insurance claims when they are litigated in bankruptcy court.

The Honorable Paul M. Glenn, *United States Bankruptcy Court, Middle District of Florida*, Tampa, Florida12:00 p.m. **Lunch** (*on your own*)

1:15 p.m. **Employment Liability**

Unemployment figures lead the headlines. As workers are laid off and terminated, many challenge these decisions through litigation. The growth in the number of discrimination charges and lawsuits has been unprecedented. This program will examine the increase in employment-related claims and the insurance coverage available to respond to those claims. It will also address coverage defenses to employment-related claims and tricky issues, such as defending both supervisors and the employer under the same policy.

Tina Syring-Petrocchi, *Ford & Harrison LLP*,
Minneapolis, Minnesota

2:10 p.m. **Ethical Issues in Burning Limits Policies**

The policy limits are exhausted and you need to inform your client that the insurer has terminated defense funding. Your attorney-client relationship up to this point may affect the client's reaction to the news—surprise, anger, the threat of a lawsuit or ethical complaint, a refusal to pay future defense costs, or cooperation and understanding. This program explores the ethical and practical aspects of the burning limits policy.

David L. Brandon, *Morris Polich & Purdy LLP*,
Los Angeles, California

3:10 p.m. **Refreshment Break**

Sponsored by **Bolender & Associates**

3:25 p.m. **The Recession, Misrepresentations and Rescission**

The economy is down and suspicious insurance claims are up. This program will analyze how these phenomena are related. You will also learn how to recognize exaggerated claims and misrepresentations pre- and post-loss. Most importantly, the speakers will address the coverage defenses available when a false or exaggerated claim is presented and how to use declaratory relief actions effectively to respond to these claims.

Robert T. Horst, *Nelson Levine de Luca & Horst LLC*, Blue Bell, Pennsylvania
William J. Matrogran, CIC, AIC, *Erie Insurance*,
Erie, Pennsylvania

4:00 p.m. **Medicare Secondary Payer Act**

What is CMS and why is it making a claim against your client? Attorneys, claimants, employers, insurers, providers and others have significant responsibilities and obligations under the Medicare Secondary Payer Act. If you expect ever again to settle a bodily injury claim, you need to learn about the impact of the Medicare Secondary Payer Act. This program will provide an overview of the different aspects of this act. Awareness of the potential Medicare issues when settling a claim is the best way to avoid future problems and financial difficulty that may arise as a result of violating the Act.

Melisa C. Zwilling, *Carr Allison*, Birmingham,
Alabama

5:00 p.m. **Insurance Law Committee Meeting**

(open to all)

6:00 p.m. **Networking Reception**

Sponsored by **Butler Pappas Weihmuller
Katz Craig LLP**

7:30 p.m. **Dine-Arounds**

Join colleagues and friends at selected restaurants for dinner *(on your own)*.
More details on-site.

DAY TWO—PROGRAM TRACKS**Friday, April 16, 2010****Boarding Pass Kiosk**

Sponsored by **Burnham Brown PLC**

7:15 a.m. **Registration**7:15 a.m. **Continental Breakfast**8:15 a.m. **Announcements**

F. Lane Finch, Jr., *Hand Arendall LLC*,
Birmingham, Alabama



PROGRAM TRACKS—SCHEDULE AT-A-GLANCE

TRACK ONE
INSURANCE BAD FAITH

Presented by DRI's Insurance Law Committee

Chair: **Matthew S. Foy**, *Gordon & Rees LLP*,
San Francisco, California8:30 a.m. **Bad Faith Update**

Always dangerous due to newly developed theories and newly identified targets, bad faith poses a constant threat. In this session you will learn about policyholder tactics, as well as recent jury verdicts and the latest appellate decisions. You will also hear about anticipated bad faith legislation and find out which states are the most dangerous for insurance carriers.

Yvette Auyeung, *Law Offices of Beth Zaro Green*, New York, New York

Robert T. Horst, *Nelson Levine de Luca & Horst LLC*, Blue Bell, Pennsylvania

9:15 a.m. **Defending Bad Faith Claims**

Now that you know what bad faith is, this program will teach you how to defend against it. The best offense is a good defense. Learn how a carrier can avoid bad faith during claims handling. Learn how and when to separate the "coverage" file from the "claim" file. Hear new strategies and tactics for defending bad faith lawsuits and related claims for punitive damages and attorneys' fees.

Charles E. Griffin, *Griffin & Associates*,
Jackson, Mississippi

10:00 a.m. **Bad Faith Dilemmas Facing Insurers**

Reservations of rights and allocation issues create bad faith minefields. This program will focus on how to reserve rights to minimize bad faith exposure. Hear how and when to use a denial and/or declaratory relief action to avoid bad faith claims. Other circumstances, such as the use of cumis counsel and excess exposure, are also breeding grounds for bad-faith claims. Learn to identify these and other circumstances and how to handle them when they arise to reduce or avoid bad faith claims.

Amy E. Johnson, *RLI Insurance Company*,
Chicago, Illinois

Michelle M. Meyers, *Burnham Brown PLC*,
Oakland, California

TRACK TWO
PROFESSIONAL LIABILITY

Presented by DRI's Professional Liability Committee

Chair: **Matthew S. Marrone**, *Lucas and Cavalier LLC*,
Philadelphia, Pennsylvania8:30 a.m. **Liability of Agents and Brokers**

Professional liability claims against insurance agents and brokers are on the rise. Policyholders want to know what their recourse is when their carrier becomes insolvent or the carrier's rating changes. Errors and omissions carriers and defense counsel want to know how to meet policyholders' increased expectations, and everyone wants to know what the courts are saying about the duties of agents and brokers. This program will bring you the most up-to-date law and practice tips.

Ryan T. Brown, *Gordon & Rees LLP*,
Chicago, Illinois

9:15 a.m. **Modern Electronic Evils and Digital Dilemmas**

Email, social media and networking websites have permanently changed the professional workplace environment and the manner in which we interact with colleagues, co-workers and clients. Employment practices and professional liability claims have evolved with these changing times. This session will explore recurring liability themes related to these electronic evils, and general ethical considerations that impact you, your clients, your insureds and your employees.

Frances O'Meara, *Hinshaw & Culbertson LLP*,
Los Angeles, California

10:00 a.m. **Emerging Issues in Professional Liability**

The coverage of "professional services" in errors and omissions policies has been expanded both through court decisions broadly interpreting traditional policies, and through the availability of new insurance products to potentially cover unusual claims. Learn about recent decisions impacting coverage for professional liability, as well as "hot" new professional liability areas, such as cyber and technology services.

Michael W. Born, *AXIS PRO*,
Kansas City, Missouri

TRACK ONE INSURANCE BAD FAITH

Presented by DRI's Insurance Law Committee

Chair: **Matthew S. Foy**, *Gordon & Rees LLP*,
San Francisco, California

TRACK TWO PROFESSIONAL LIABILITY

Presented by DRI's Professional Liability Committee

Chair: **Matthew S. Marrone**, *Lucas and Cavalier LLC*,
Philadelphia, Pennsylvania

10:45 a.m. **Refreshment Break** *Sponsored by Hand Arendall LLC*

11:00 a.m. **Attorney Client Privilege**

Privileges are powerful. The waiver of privileges can be devastating. This program will focus on new decisions affecting the attorney-client privilege and provide you with practical tips for protecting that privilege. You will also learn how to avoid inadvertent disclosures and minimize the damage when it occurs. This presentation will include discussion of the tripartite relationship, the advice of counsel defense, exceptions to the privilege and circumstances in which the privilege has and has not prevailed.

Kim R. Howard, *RiverStone Resources LLC*,
Manchester, New Hampshire

11:00 a.m. **Defending Legal Malpractice Claims**

Legal malpractice is not always someone else's problem—it can happen to defense counsel, too. This program will overview the common roots of legal malpractice claims from the perspective of both carrier and counsel, and it will specifically emphasize areas of defense counsel's exposure. You will also learn practice tips on how both to avoid and defend legal malpractice claims.

Matthew W. Breetz, *Stites & Harbison PLLC*,
Lexington, Kentucky

Mark O. Krueger, *Minnesota Lawyers Mutual Insurance Company*, Minneapolis, Minnesota

11:45 a.m. **Bad Faith Damages**

Once an insurance company has made a mistake, what will it cost? What are the jury trends? Is there any legislative relief in sight? What steps should an insurer take to minimize damages? These and other burning questions will be answered by this program.

Scott M. Seaman, *Meckler Bulger Tilson Marick & Pearson LLP*, Chicago, Illinois

11:45 a.m. **Coverage Issues Involving Claims-Made Policies**

Based on recent court decisions, insurance carriers seem more aggressive in their efforts to challenge coverage on claims-made policies, which can present a virtual coverage minefield for both carriers and insureds. This program will explore the fundamental differences between occurrence-based and claims-made policies, and the thornier coverage issues surrounding claims-made policies typically issued to licensed professionals. The speakers will discuss relevant court decisions and offer practical advice.

Matthew S. Marrone, *Lucas and Cavalier LLC*,
Philadelphia, Pennsylvania

Kim Noble Pihlstrom, *CPCU, RPLU*,
OneBeacon Professional Insurance, Chicago,
Illinois

12:30 p.m. **Adjourn**



GENERAL INFORMATION

CLE Accreditation

This seminar has been approved for MCLE credit by the State Bar of California in the amount of **12.5** hours, including **1** hour of ethics credit. Accreditation has been requested from every state with mandatory continuing legal education (CLE) requirements. Certificates of attendance will be provided to each attendee. Attendees are responsible for obtaining CLE credits from their respective states. Credit availability and requirements vary from state to state; please check our website at www.dri.org for credit information for your state.

Registration

The registration fee is **\$745** for members and those who join DRI when registering and **\$875** for non-members. The registration fee includes CD-ROM course materials, continental breakfasts, refreshment breaks and networking receptions. If you wish to have your name appear on the registration list distributed at the conference and receive the CD-ROM course materials in advance, DRI must receive your registration by **March 25, 2010** (*please allow 10 days for processing*). Registrations received after **March 25, 2010**, will be processed on-site.

Special Discounts

The first and second registrations from the same firm or company are subject to the fees outlined above. The registration fee for additional registrants from the same firm or company is **\$695**, regardless of membership status. All registrations must be received at the same time to receive the discount.

Refund Policy

The registration fee is fully refundable for cancellations received on or before **March 25, 2010**. Cancellations received after **March 25** and on or before **April 1, 2010**, will receive a refund, less a \$50 processing fee. Cancellations made after **April 1** will not receive a refund, but the course materials on CD-ROM and a \$100 certificate good for any DRI seminar within the next 12 months will be issued. All cancellations and requests for refunds must be made in writing. Fax to DRI's Accounting Department at 312.795.0747. All refunds will be mailed within four weeks after the date of the conference. Substitutions may be made at any time without charge and must be submitted in writing.

Course Materials

In order to better serve and satisfy the numerous requests from our membership, DRI will mail the course materials to all registrants in CD-ROM format 12 days in advance of the seminar. You can order additional copies by checking the appropriate box on the registration form on the back of this brochure or ordering online at www.dri.org.

Supplemental Materials

Recommended supplemental material for this seminar is ***Punitive Damages: A State-by-State Compendium*** from DRI's Defense Library Series. Order your copy by checking the appropriate box on the registration form on the back of this brochure. You can also view the entire list of DRI publications offerings and make purchases online at www.dri.org.

Hotel Accommodations

A limited number of discounted hotel rooms have been made available at the **InterContinental Chicago, 505 North Michigan Avenue, Chicago, Illinois 60611**. For reservations, **contact the hotel directly at 312.944.4100**. Please mention **DRI's Insurance Coverage and Claims Institute** to take advantage of the group rate of **\$259 Single/Double**. The hotel block is limited and rooms and rates are available on a first-come, first-served basis. You must make reservations by **March 17, 2010**, to be eligible for the group rate. Requests for reservations made after **March 17** are subject to room and rate availability.

Travel Discounts

DRI offers discounted meeting fares on various major air carriers for **DRI's Insurance Coverage and Claims Institute** attendees. To receive these discounts, please contact Hobson Travel Ltd., DRI's official travel provider at 800.538.7464. As always, to obtain the lowest available fares, early booking is recommended.

The taping or recording of DRI seminars is prohibited without the written permission of DRI.

Speakers and times may be subject to last-minute changes.

DRI policy provides there will be no group functions sponsored by others in connection with its seminars.



FACULTY

Yvette Auyeung, resident in New York City, is currently senior trial counsel with the Law Offices of Beth Zaro Green, national counsel for Chartis with respect to all extra-contractual claims. Previously, she was senior counsel in the claim legal extra-contractual litigation group at Travelers in its New York City office.

Ms. Auyeung began at Gulf Insurance Company in 2001 as an assistant vice president, managing Gulf's extra-contractual/bad faith lawsuits before Gulf merged into St. Paul Travelers in 2004.

Michael W. Born oversees the claims department in Kansas City, Missouri, for AXIS PRO's professional liability programs, which include technology, specialty errors and omissions, lawyers and accountants. Mr. Born formerly served as in-house counsel for American Family and Zurich American Insurance before joining Media Professional Insurance in 2002. He continued as vice president of claims for media/professional after it was acquired by AXIS Insurance in 2007. Mr. Born is admitted to practice law in Missouri, Kansas, Illinois and Texas.

David L. Brandon is a partner at Morris Polich & Purdy LLP in Los Angeles, practicing in the areas of professional liability, commercial litigation and appeals. Mr. Brandon also teaches appellate advocacy at Loyola Law School Los Angeles and serves on the Los Angeles County Bar Association's Professional Responsibility and Ethics Committee. In April 2004, he was featured on the cover of *Los Angeles Lawyer* in connection with his article "Burning Issues: The Representation of Insureds Under Burning Limits Policies."

Matthew W. Breetz is a member in the Louisville, Kentucky, office of Stites & Harbison PLLC, practices throughout Kentucky and Tennessee, chairs his firm's professional liability practice group and co-chairs the firm's Ethics Committee. He has a sophisticated trial practice, including the defense of professional liability cases and insurance coverage litigation. Mr. Breetz is a member of DRI and is the past chair of its Professional Liability Committee. He is also the former president of the Kentucky Defense Counsel.

Gerald "Jerry" H. Bren is a partner in Foley & Mansfield PLLP's Minneapolis office. His litigation practice focuses on construction, product liability and insurance issues. He has extensive nationwide experience litigating high exposure and complex cases on behalf of business entities and insurers on a broad spectrum of matters. Mr. Bren also practiced in California with another national law firm and has served as the managing attorney for the legal offices of Fireman's Fund in Minnesota, Missouri and Wisconsin.

Ryan T. Brown is a partner at Gordon & Rees LLP in Chicago. In his insurance coverage practice, Mr. Brown represents certain domestic, European and Bermuda-based insurers as coverage counsel and defense counsel in matters throughout the United States. In addition, Mr. Brown regularly defends professionals, including insurance agents and brokers, in administrative and civil proceedings. He is licensed in Illinois, Wisconsin and Missouri and is a member of DRI and PLUS.

Keri Lynn Bush is a partner in the law firm of Lewis Brisbois Bisgaard & Smith LLP in its Orange County, California, office, where she focuses on employment related matters. Ms. Bush is active in DRI: national director (2004–2007); steering committee member of Employment Law Committee; former chair of the Lawyers' Professionalism and Ethics Committee; regional editor of *The Job Description*; member of the Strategic Planning Committee; and member of DRI's Task Force on Women Who Try Cases.

Lee Craig is a partner in the Tampa, Florida, office of Butler Pappas Wehmuller Katz Craig LLP. An experienced trial and appellate lawyer, his practice focuses on the defense of first-party insurance matters arising out of property policies. Mr. Craig has expertise with bad faith and other extra-contractual litigation. He is the chair of DRI's Insurance Law Committee and a member of the Federal Bar Association.



Angela R. Elbert is a partner at Neal Gerber & Eisenberg LLP in Chicago, where she chairs the directors' and officers' insurance practice group. She has significant experience in handling complex insurance coverage litigation, other commercial litigation, mediations and arbitrations, with an emphasis on representing policyholders in insurance coverage disputes nationwide involving virtually every line of insurance. Ms. Elbert was recognized in 2009 *Chambers USA* in the area of "Insurance: Coverage Litigation" for her D&O and fiduciary duty work. She also currently chairs the Chicago Bar Association's Insurance Committee and co-chairs her firm's Women's Network.

F. Lane Finch, Jr., is a member of Hand Arendall LLC in its Birmingham, Alabama, office. He has advised on insurance coverage, defended bad faith claims and litigated first-party and third-party claims in Alabama and California for 22 years. Mr. Finch is recognized by *Super Lawyers* and has handled insurance coverage claims involving up to \$500 million, as well as class action and other liability claims exceeding \$100 million. He has authored numerous articles on insurance coverage and bad faith issues. Mr. Finch is the program chair for this seminar.

Matthew S. Foy is a partner in the San Francisco office of Gordon & Rees LLP. His practice focuses on insurance coverage litigation and advice pertaining to primary and excess general liability policies, with an emphasis on mass tort, environmental and construction defect claims. Mr. Foy also counsels clients in claims administration, policy analysis and drafting. He is a former editor of DRI's Insurance Law Committee's newsletter, *Covered Events*, and a frequent speaker on insurance-related issues.

The Honorable Paul M. Glenn has been the Chief Bankruptcy Judge for the Middle District of Florida since he was selected for the position in March 2003. He was appointed to the United States Bankruptcy Court for the Middle District of Florida in 1993. Before being appointed to the bench, Judge Glenn practiced corporate, commercial, banking, bankruptcy and insurance law. He has also served as the chief executive and chief administrative officer of two insurance companies. In March 2005, Judge Glenn was inducted as a fellow of the American College of Bankruptcy.

Dawn M. Gonzalez is a partner at Litchfield Cavo LLP in Chicago. She concentrates on counseling and litigating insurance coverage issues for environmental, product liability, professional liability, construction defect and general liability claims. Ms. Gonzalez also defends policyholders in various civil litigation matters. She was included in the 2008, 2009 and 2010 versions of the *Illinois Super Lawyers* magazine and was named to the Law Bulletin Publishing Company's 2004 list of "40 Attorneys Under 40 to Watch in Illinois." She was the 2005/2006 president of the Women's Bar Association of Illinois.

Charles E. Griffin is a member at Griffin & Associates in Jackson, Mississippi. He is a fellow of the Litigation Counsel of America and is a member of several associations, including DRI. Mr. Griffin defends insurance companies against claims of bad faith, fraud, misrepresentation, wrongful claims handling and other torts. He was named one of the top 50 attorneys in *Mississippi Super Lawyers Magazine* (2006). Mr. Griffin has served as lead trial counsel in a number of high stakes cases.

Robert T. Horst, one of the founding partners at Nelson Levine de Luca & Horst LLC, represents insurers in coverage disputes, bad faith litigation, class action defense, and the investigation of suspected fraud. He recently co-authored and edited the text, *Extracontractual Litigation Against Insurers* (Incisive Media). He is also proudly serving as general counsel to the International Association of Special Investigative Units, the insurance industry's leading "fraud-fighting" organization. Mr. Horst is admitted to practice in Pennsylvania, New Jersey and New York.



Kim R. Howard is an assistant vice president and associate general counsel at RiverStone Resources LLC, the preeminent run-off company, handling claims for TIG Insurance Company and Sphere Drake Insurance Company in New Hampshire. Ms. Howard's focus is on civil litigation and her experience includes cases involving environmental, toxic tort, insurance coverage and commercial dispute litigation. She is a member of the New York State Bar Association.

Amy E. Johnson is the director of property and casualty claims at RLI Insurance Company in Chicago. Her work at RLI includes claims involving general liability, directors and officers, errors and omissions, and first-party property insurance policies and surety bonds. Prior to joining RLI, Ms. Johnson was a litigator at a Chicago-based firm. Her practice involved insurance coverage disputes with a focus on bad faith/extra-contractual litigation.

Mark O. Krueger is a claim supervisor for Minnesota Lawyers Mutual Insurance Company in Minneapolis. He has been adjusting legal malpractice claims for MLM and other insurers for the past 15 years. Prior to that he was in private practice, where he represented insurance companies in coverage disputes. Mr. Krueger is an active member of the steering committee of DRI's Professional Liability Committee.

Meryl R. Lieberman, a founding partner of Traub Lieberman Straus and Shrewsbury LLP in New York City, heads the firm's casualty insurance practice. She specializes in all aspects of casualty liability insurance, coverage counseling and coverage litigation. For close to 30 years, Ms. Lieberman has litigated and been involved in major coverage disputes involving general liability, environmental and toxic torts, product liability, employment liability and bad faith issues, representing domestic and international insurers. She is a member of DRI, the Federation of Defense and Corporate Counsel and the Association of Professional Insurance Women.

Michael M. Marick is a founding partner of Meckler Bulger Tilson Marick & Pearson LLP, a Chicago-based firm that recently opened offices in Dallas and Phoenix. His nationwide practice focuses exclusively on insurance coverage counseling and litigation of all types of commercial and professional liability matters on behalf of insurers. Mr. Marick has authored many articles and book chapters on insurance law topics, including two chapters in *New Appleman on Insurance Law Practice Guide*. He is a past president of the Chicago-Kent Alumni Board of Directors.

Matthew S. Marrone is a partner in the Philadelphia office of Lucas and Cavalier LLC, and practices throughout Pennsylvania and New Jersey. He has extensive and wide-ranging trial experience, specializes in the defense of all professional classes against errors and omissions claims, and routinely represents insurance carriers in complex coverage matters. Mr. Marrone is currently chair of DRI's Professional Liability Committee, and has lectured and written extensively on professional liability issues for various industry groups and publications.

William J. Matrogran, CIC, AIC, is the section supervisor property/subrogation department for Erie Insurance in Erie, Pennsylvania. Mr. Matrogran has worked for Erie for the past 15 years. His duties include property and subrogation litigation review, as well as the handling of extra-contractual suits arising out of property and subrogation matters within the states of Pennsylvania, Ohio, Indiana, Illinois, Wisconsin, West Virginia, Virginia, Maryland, North Carolina, Tennessee, as well as Washington D.C.

Michelle M. Meyers is an attorney at Burnham Brown PLC in Oakland, California. She is a trial lawyer focusing on insurance coverage litigation. Her trial experience includes actions involving rescission, breach of contract, bad faith and declaratory relief. Ms. Meyers also represents insurance companies in carrier versus carrier contribution, indemnity and subrogation disputes. She is a member of DRI's Insurance Law Committee.



Frances O'Meara is a partner in Hinshaw & Culbertson LLP's Los Angeles office and is the chair of its professional lines specialty group and a co-editor of *The Professional Line* newsletter. She devotes her practice primarily to the defense of lawyers, accountants, architects, insurance agents, and real estate brokers and appraisers in professional malpractice actions and malicious prosecution claims. Ms. O'Meara advises attorneys and law firms on legal professional and ethics issues, and issues relating to risk management and loss control.

Kim Noble Pihlstrom, CPCU, RPLU, is the senior vice president of Lawyers' and Real Estate Professionals' Underwriting/Risk Management at OneBeacon Professional Insurance in Chicago. She previously served as vice president of Westport's lawyers' professional liability program and in a similar role at St. Paul Companies. Ms. Pihlstrom began her career in private practice, representing professionals, including attorneys, accountants and directors and officers, as well as defending employment claims. She is an active member of the Professional Liability Underwriting Society, the American Bar Association and DRI.

Rebecca L. Ross is the managing partner of the Chicago office of Troutman Sanders LLP and the leader for the insurance and reinsurance practice group. She has more than 30 years of civil litigation experience at both the trial and appellate court levels. Ms. Ross specializes in complex litigation, including insurance coverage issues, commercial litigation disputes, employment discrimination cases and insurance bad faith claims. She also provides extensive counseling to insurance companies, including advice on the drafting of policies and exclusions.

Scott M. Seaman is a partner at Meckler Bulger Tilson Marick & Pearson LLP, a Chicago-based firm with offices in Dallas and Phoenix. His nationwide practice is focused on insurance and reinsurance law, litigation and arbitration. Mr. Seaman has been selected for inclusion in *Best Lawyers in America*, *Illinois Super Lawyers*, *Leading Lawyers* and *International Who's Who of Insurance & Reinsurance Lawyers*. His treatise, *Allocation of Losses in Complex Insurance Claims* (Thomson West Legalworks 2d. 2008), addresses many of the important issues presented in contemporary insurance and reinsurance disputes.

Roger A. Sevigny currently serves as the president of the National Association of Insurance Commissioners. Commissioner Sevigny is chair of the Executive Committee, chair of the Internal Administration (EXI) Subcommittee, chair of the NAIC Legislative Liaison Committee, chair of the Government Relations Leadership Council Task Force, and a member of the National Insurance Producer Registry Board of Directors. Before joining the New Hampshire Insurance Department, he was an employee of Travelers Insurance for more than 30 years, serving in a variety of technical and management positions.

Kirsten Lowry Sommers is of counsel to Hurwitz & Fine PC in Buffalo, New York. She is one of a few commercial and defense litigation attorneys who is also a LEED Accredited Professional. Ms. Sommers offers architects, engineers and owner-developers an opportunity to anticipate and mitigate risk in "green building." She advises clients in minimizing liability, defining contractual roles in the LEED context, anticipating coverage issues, and conducting a cost-benefit analysis of deliverables.

Tina Syring-Petrocchi is a partner of Ford & Harrison LLP in Minneapolis, a national labor and employment law firm. As a former HR director, she works with clients on several different employment issues, including discrimination and harassment complaints, workplace investigations and noncompete/trade secret litigation. Ms. Syring-Petrocchi has been named a "Super Lawyer" and "Rising Star" by *Minnesota Law & Politics*. She is a member of the Minnesota and North Dakota State Bar Associations, the Minnesota Defense Lawyers Association and DRI.

Melisa C. Zwilling is a partner with the law firm of Carr Allison and is a resident in its Birmingham, Alabama, office. Her practice now focuses exclusively on Medicare compliance and she is considered a national authority on this topic. Ms. Zwilling has published numerous articles in major journals nationwide concerning Medicare issues and has been a guest speaker at seminars and conferences across the country.



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February 10–12	Medical Liability and Health Care Law <i>Arizona Biltmore</i> , Phoenix, AZ	November 4–5	Fire and Casualty <i>Millenium Knickerbocker Hotel</i> , Chicago, IL
March 4–5	Strictly Retail <i>Wyndham Chicago</i> , Chicago, IL	November 11–12	Asbestos Medicine <i>Hilton San Diego Bayfront</i> , San Diego, CA
March 17–19	Damages <i>Vdara</i> , Las Vegas, NV	November 18–19	Insurance Coverage and Practice <i>Sheraton New York Hotel & Towers</i> , New York, NY
March 18–19	Toxic Torts and Environmental Law <i>Sheraton New Orleans</i> , New Orleans, LA		
March 25–26	Sharing Success—A Seminar for Women Lawyers <i>The Westin Kierland</i> , Scottsdale, AZ		
April 7–9	Product Liability Conference <i>The Venetian</i> , Las Vegas, Nevada		
April 14–16	Insurance Coverage and Claims <i>InterContinental Chicago</i> , Chicago, IL		
April 15–16	Business Litigation and Intellectual Property <i>Hilton New York</i> , New York, NY		
April 28–30	Life, Health, Disability and ERISA Claims <i>Swissôtel</i> , Chicago, IL		
May 6–7	Employment Law <i>Camelback Inn</i> , Scottsdale, AZ		
May 20–21	Drug and Medical Device <i>San Francisco Marriott</i> , San Francisco, CA		
June 10–11	Diversity for Success <i>Swissôtel</i> , Chicago, IL		
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